

For bookings and rate quotes, please contact Customer Care at 800-367-6200 / 561-881-3999 or via E-mail at customercare@tropical.com. You may also visit the website at www.tropical.com.

Chilled and Frozen LCL cargo destined for Barbados, Cayman Islands, Marsh Harbour, Nassau and Turks and Caicos will be received at:

Port of Beach Cold: 200 Dr. Martin Luther King Jr., Blvd. – Riviera Beach, FL 33404
Phone: 561-844-7000 ext. 31126, 31127 or 31157
Receiving Hours: Monday through Friday / 8 AM – 2:00 PM
Appointments: Appointments are required. You may call for an appointment or Email apptscheduling@merchantsmarket.com.

| DESTINATION | SAIL DAY | CARGO TYPE | CARGO CUT-OFF | DOCUMENTATION CUT-OFF |
|-------------------------------------|----------|-----------------------|------------------|---|
| Marsh Harbour | Monday | Chilled Refrigerated | Friday – 2 PM | Friday – 2 PM |
| | | Frozen Refrigerated | Friday – 2 PM | Friday – 2 PM |
| Nassau | Tuesday | Chilled Refrigerated | Monday – 2 PM | Monday – 2 PM |
| | | Frozen Refrigerated | Monday – 2 PM | Monday – 2 PM |
| Barbados | Thursday | Chilled Refrigerated* | Wednesday – 2 PM | Wednesday – 2 PM - * <i>Every other week. Please call to confirm.</i> |
| | | Frozen Refrigerated | Wednesday – 2 PM | Wednesday – 2 PM |
| Grand Cayman | Friday | Chilled Refrigerated | Thursday – 2 PM | Thursday – 2 PM |
| | | Frozen Refrigerated | Thursday – 2 PM | Thursday – 2 PM |
| Grand Turk,** Turks & Caicos | Friday | Chilled Refrigerated | Thursday – 2 PM | Thursday – 2 PM ** <i>Sail the last Friday of each month. Please call to confirm.</i> |
| | | Frozen Refrigerated | Thursday – 2 PM | Thursday – 2 PM ** <i>Sail the last Friday of each month. Please call to confirm.</i> |
| Providenciales, Turks and Caicos | Friday | Chilled Refrigerated | Thursday – 2 PM | Thursday – 2 PM |
| | | Frozen Refrigerated | Thursday – 2 PM | Thursday – 2 PM |

CONDITION OF CARGO

- Cargo must be safe to move at either 36 Fahrenheit (chilled) or 0 Fahrenheit (frozen).
- Temperature of cargo must be within the listed guidelines below: If cargo is outside these limits, the Consignee will be called for faxed written instructions prior to acceptance.
 - Ice Cream – within 5 degrees of booking temperature or documented temperature at time of delivery.
 - Frozen Cargo – must be below 30 degrees at time of delivery.
 - Chilled Cargo – must be within 10 degrees of documented temperature at time of delivery.
- Bonded cargo will not be accepted with any discrepancy in piece count.
- Cargo must be in acceptable condition on pallets (pallet provided).
- Cargo must have marks showing consignee name and cargo destination.
- Truckers must present an inland waybill with documented temperature and booking number clearly noted.
- Cargo presented "shrink wrapped" is accepted as one unit and remains intact throughout the shipment. Tropical will not be responsible for piece count of shrink-wrapped pallets
- Documents, including invoices, must be delivered with cargo and sent to invoices@tropical.com. Cargo without invoices will not be accepted until documents are received.